

FIG. 1A

Online Chargeback Reconciliation – Functional View

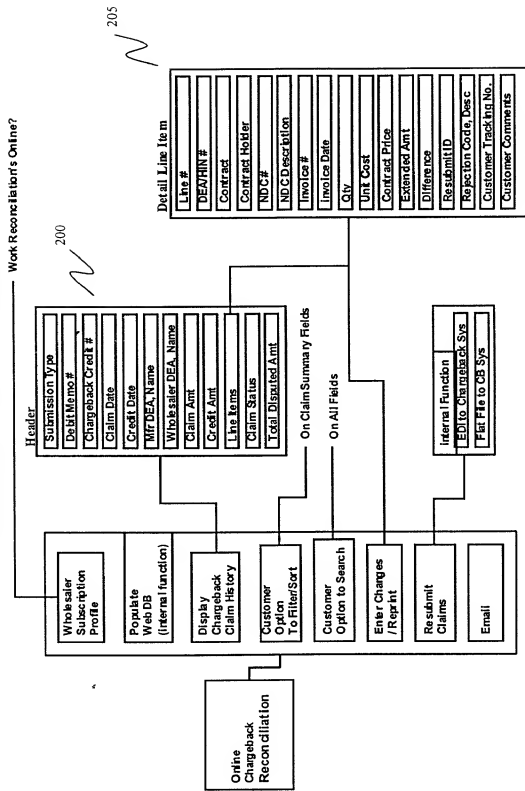


Fig. 2

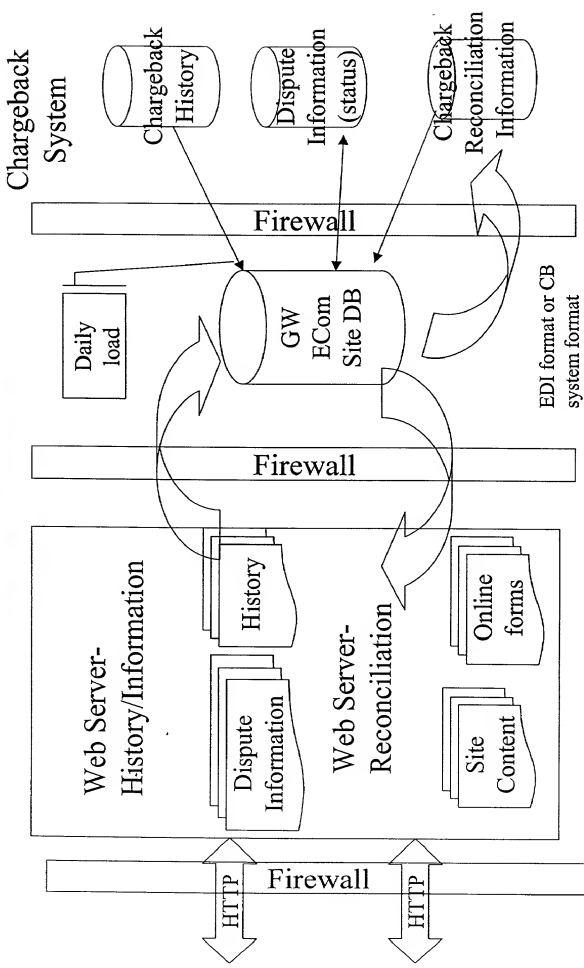
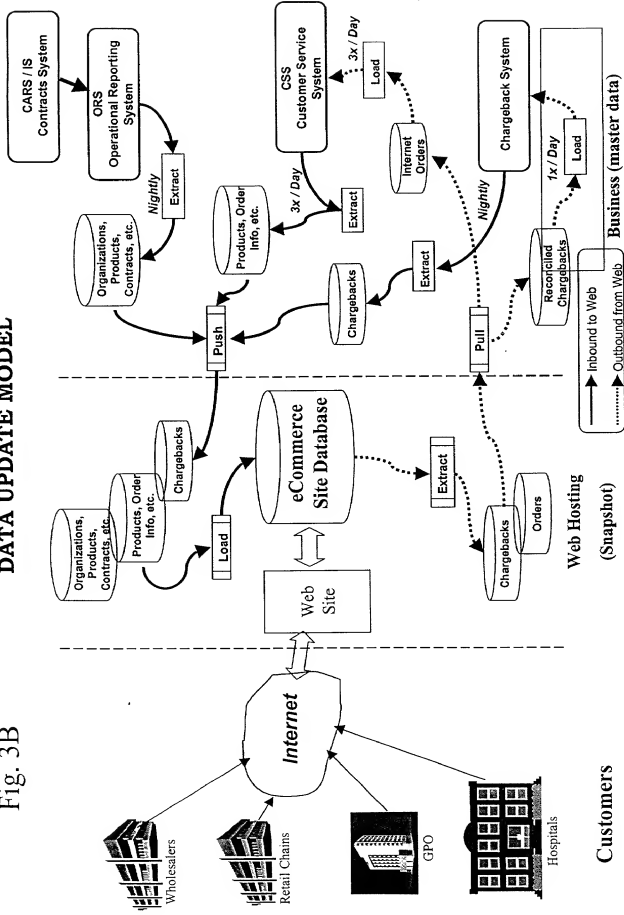


Fig. 3A

Fig. 3B

DATA UPDATE MODEL



Chargebacks and Reconciliation – Audience & Owners

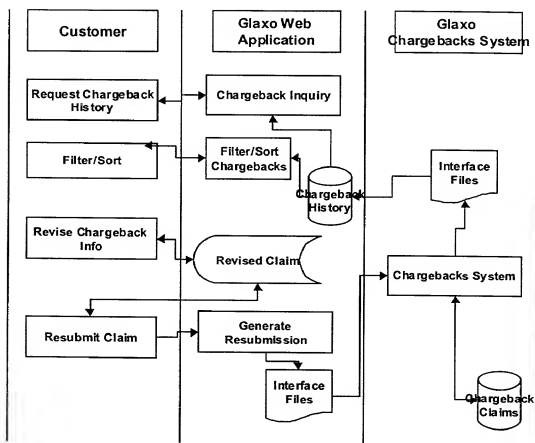


Fig. 4

1001140*49962850

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Chargeback
- Select a page -
Search for Debit Memos which match ALL the following criteria:

Debit Memo # 101480430

Chargeback #

Distribution Center
or specify ID

Date Range
from
to

Submit Type

Chargeback Status

Filter

and

and

Search

Search

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Figure 5B

700140*4962860

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Chargeback

▼

Select a page -

Debit Memo Status

▼

Click Debit Memo to view its detail lines available for reconciliation

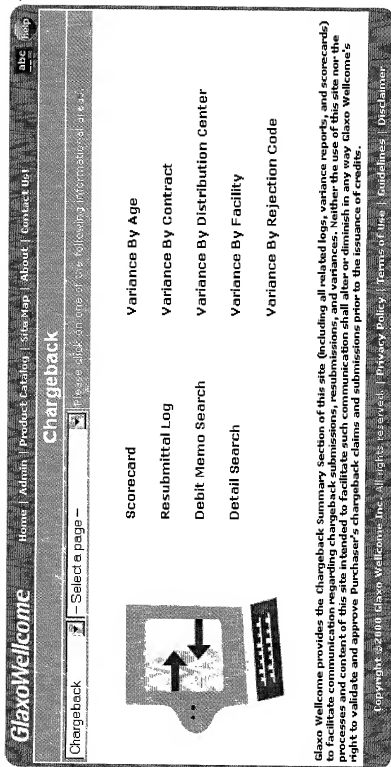
Page 1 of 1, Records 1 - 1 of 1

10 records per page ▼

Debit Memo #	Chargeback #	Submit Type	Status	Claim Date	Claim Amount	Credit Amount	Variance Amount	Variance %	Credit Date	Variance Amount (to be reconciled)	# Lines to be reconciled	Distribution Center ID
01480430	HC301666	Original	COMPLETED	01/19/2001	\$67,943.46	\$67,183.62	\$759.84	1.12	01/22/2001	\$759.84	19	RA0188222

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Figure 6



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Global Update Tool				
Chargeback	▼ Select a page -	▼ Update Resubmittal Fields placed on selected criteria		
Update Resubmittal Value	_____	To	_____	
Update Resubmittal Status	Ready for Resubmittal ▼			
Add Comment				
For all lines where:				
Line Credit Status	▼			
Line Resubmittal Status	▼			
Line Rejection Code	▼			
Filter	▼	▼	▼	▼
and	▼	▼	▼	▼
and	▼	▼	▼	▼
<input type="button" value="Update"/> <input type="button" value="Reset"/>				

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